



SEDOX GUARANTEE

TERMS AND CONDITIONS

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www.sedox-performance.com

SATISFACTION GUARANTEE

Sedox Performance guarantees that Sedox Performance genuine remaps are thoroughly tested and made to enhance and optimise the power of the engine as advertised without exceeding safe limits of the engine as set by the manufacturer.

Sedox Performance ECU optimisation won't shorten an engine's life expectancy or in any other way damage the engine if installed properly and in a vehicle that is regularly maintained per manufacturer specifications.

30-DAY MONEY BACK GUARANTEE

If you are not in some way satisfied with your Sedox Performance remap inside 30 days from the day when remap was done, we will do our best to modify remap to satisfy. If we don't succeed we'll give you your money back.

You will need to contact Sedox Partner that installed the software to flash your vehicle back to stock and refund you a remap part of the cost. The dealer reserves the right to charge for any workshop time.

LIFETIME GUARANTEE

Sedox Performance is offering Lifetime Guarantee for your Sedox Performance remap against any bugs and defects in the software itself only if it was installed by an Authorized Sedox Partner (Authorized Dealer or Exclusive Partner). If ECU software requires alteration or if re-installation of original file is required, we will provide it free of charge.

If your car is updated at the manufacturer's authorized dealer Sedox Performance will provide performance software free of charge if it is requested within 90 days of the factory update being done. The warranty only applies to original user and original vehicle and is not transferable. **The dealer reserves the right to charge for any workshop time.**

SEDOX LIMITED WARRANTY

The Sedox Limited Warranty applies only for the vehicles under original manufacturer's warranty and with the mileage up to 100.000 km in the event and to the extent that the original manufacturer's warranty does not cover and only to mechanical or electrical breakdown directly caused to the relevant vehicle from failure of the Sedox Performance Product that was properly installed by an Authorized Sedox Partner (Authorized Dealer or Exclusive Partner) during the period of this Limited Warranty:

- a) 12 months from the date of the installation
- b) 30,000 kilometers as measured on the vehicle odometer from the date of installation of the Sedox Performance remap.

Claims are subject to a limit of €10,000 in respect of any one vehicle and the liability shall not exceed €10,000.

Sedox Limited Warranty is terminated when the vehicle is out of manufacturers warranty or it covers mileage of more than 100.000 km, whichever comes first.

All repairs should be carried out by the Sedox Performance Authorised Installer if possible or by the manufacturers approved repair workshop. The Authorised Installer is entitled to choose whether to repair or replace a component covered by this warranty.

Failure by customer to follow the manufacturers recommended maintenance procedures will invalidate any claim made.

Any use of the vehicle for motorsport competitions or track days will invalidate this warranty.

Any unauthorized modification of the software or vehicle hardware upgrades after remap that can change parameters for which this specific software is developed will invalidate this warranty.

Any claim arising as a result of gradual deterioration through wear and tear or defective design or manufacturing of the vehicle components are excluded from this Limited Warranty.

For SEDOX Performance AS



Frank Ivar Borlaug, CEO



SEDOX

PERFORMANCE

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Sedox Performance AS reserves the right to change terms and conditions outlined in this document at any time without prior notice.