



TUNINGFILES



YOUR REMAPPING PARTNER

QUICK START GUIDE

sales@sedox.com
www.tuningfiles.com

SEDOX
PERFORMANCE

QUICK START GUIDE

Welcome to Sedox Performance!

Thank you for choosing Sedox Performance as your tuning files provider! In this Quick Start Guide, you will find basic information on how to register, purchase tuning credits, and request remaps over our online system. Regardless of whether you are an experienced tuning house, or you are just getting started with vehicle optimisations, Sedox Performance can provide dyno tested tuning files, flashing equipment and accessories, and technical support.

1 Registration

Please, first register on www.tuningfiles.com!

This account will be used as your central account for buying credits and requesting remaps on tuningfiles.com and for buying tools or accessories at tuningtools.com. Please register here with your name, email, and password: <https://tuningfiles.com/register>

After registration and email confirmation, go to your Account/Settings and enter all the necessary details, such as billing and shipping addresses and notification settings.

2 Account types

Registered customers

After registration, you can immediately purchase the desired amount of credits and request remaps. The price for standard customers, one-time remaps and end users with personal flashers is 150€ for 10 credits which equals one power remap.

Resellers

After registration, contact us at sales@sedox.com so we can set up your account in the resellers pricing group. The pricing group will depend on the business agreement, your location, tool configuration, file volume etc.

Authorised dealers

After registration, contact us at sales@sedox.com to arrange the contract details and purchase of our slave tools package with a special dealers discount. Sedox slave tools, principal place of business and contract signing are the main requirements for becoming an authorised dealer.

EVC Resellers

If you want to use the EVC reseller function and purchase our project through WinOLS, after successful registration, enter your EVC ID in your profile info under **Accounts / Settings / EVC Settings** and contact us at sales@sedox.com so we can set up your account in the EVC resellers price group. The cost of OLS projects is 10 EVC credits for cars and 20 EVC credits for trucks and tractors. The price of 10 EVC credits is 80€.

3 Prices

Tuning Credit prices

Remap prices are based on tuning credits and the price of credits depends on your discount group. The starting price group for resellers is 12€ for 1 Sedox credit and the starting price group for the authorized dealers is 10€ for 1 Sedox credit.

A bulk purchase discount is active in all pricing groups:

Sedox120 Credits Purchased	Price of 1 credit	Bulk price
10 Credits	12€	120€
100 Credits	11€	1.100€
150 Credits	10,5€	1.575€
Sedox100 Credits Purchased	Price of 1 credit	Bulk price
10 Credits	10€	100€
100 Credits	9€	900€
150 Credits	8€	1.200€

For high volume authorised dealers and premium resellers we can arrange special tuning credit pricing through the dealership agreement!

Remap prices in credits

Depending on the type of vehicle, special requests and solutions, each remap can cost a different number of credits. Custom tuning is arranged and priced through separate agreements.

QUICK START GUIDE

Here is the excerpt from our official pricelist. For more details and prices of all options, please check our complete official price list here:

<https://www.tuningtools.com/vehicle-tuning/tuning-pricelist/>

CARS, BIKES, MARINE, EXTREME VEHICLES	
Power Remap - Stage 1 or 2	10 credits
ECO Remap	10 credits
Gearbox Remap	10 credits
BUNDLE OPTIONS <i>(up to MAX 5 credits when ordered with remap)</i>	
DPF	5 credits
EGR, DeCAT, DTC, VMax, Hot Start, Swirl Flaps	2 credits each
ADDON OPTIONS <i>(price when ordered with remap)</i>	
Pop & Bang / Anti-Lag	10 credits
SCR (AdBlue), Start/Stop, MAF Off, Launch control	5 credits each
TRUCKS	
Power Remap - Stage 1 or 2	20 credits
ECO Remap	20 credits
ADDON OPTIONS <i>(price when ordered with remap)</i>	
DPF, EGR, SCR (AdBlue)	10 credits each
DTC	5 credits
DPF & EGR	15 credits
DPF & EGR & AdBlue	20 credits
AGRICULTURE VEHICLES	
Power Remap - Stage 1 or 2	15 credits
ECO Remap	15 credits
ADDON OPTIONS <i>(price when ordered with remap)</i>	
DPF, EGR, SCR (AdBlue)	10 credits each
DTC	5 credits
DPF & EGR	15 credits

4 Credit purchase

Sedox Performance Dealers and Resellers

To request Sedox Performance remap you will need to have Sedox Performance Tuning Credits in your account.

You can purchase Sedox tuning credits directly on tuningfiles.com by clicking on the button **BUY CREDIT (A)** and choosing **SEDOX TUNING CREDIT (B)** and after successful payment, those will be automatically transferred to your account.

For the payment you can use Paypal, Credit cards over DIBS payment processor (VISA, Mastercard, Diners, JCB) or Bank transfer payment. When paying with methods that require verification or longer time to confirm fund transfer, like for example, bank transfer it can take some time for credits to show in your account, so take care to order credits in advance if possible.

NOTE: Take care to purchase Sedox Performance Tuning Credits since you can not use EVC credits to request tuning!

EVC Resellers

For EVC credits to purchase OLS project though WinOLS you can purchase credits in the same way as Sedox Tuning credits, just take care to select EVC OLSx credits **(C)**.

The screenshot shows the Sedox Performance website interface. At the top, there is a navigation bar with an "Upload new file" button, a user profile for "Frank Ivar", and a "Buy Credits" button. The main content area displays a welcome message for "Frank Ivar Borlaug" and a search bar. A modal window is open, titled "Please, select what type of credits do you want to purchase?". It contains two options: "SEDUX TUNING CREDITS" (marked with a red 'B') and "EVC OLSx CREDITS" (marked with a red 'C'). The "Buy Credits" button in the top navigation bar is marked with a red 'A'.

QUICK START GUIDE

5 File upload and remap request

After you have successfully read the vehicle ECU, login to tuningfiles.com, click on **UPLOAD FILE** and take care to finish all the necessary steps.

- Click on the **FILE SELECTOR** button, browse on your PC and select original read file **or drag and drop a file** onto the file selector.
- Select **Vehicle details** from the dropdown menu or enter your own data.
- Select **Remap type and details** and check any special requests.
- Write any extra information or additional comments and click on **SUBMIT**
- Note that you will see an estimated file price which is based on your selection: vehicle type, remap type, special requests and your customer price tier. The price is an estimate and not final. The final price may be slightly different from the estimated price.
- When your file is finished you will receive a notification on your email and mobile phone if you've opted for push notifications.

6 Support and Warranty Claims

Account and purchasing support

For all your questions about pricing, products and shipping please contact us exclusively at sales@sedox.com.

Remaps and technical support

All questions about remaps, technical procedures or warranty claims should be sent exclusively to support@sedox.com so we can properly follow and solve this through our support system.

Support emails will be answered with top priority usually within 15 minutes.

If needed, we can provide remote assistance via Skype or Teamviewer for our dealers and resellers. Remote support has to be arranged in advance.

7 Tools and Accessories

In addition to remap development, Sedox Performance is also an authorised distributor of the major tuning tools brands Alientech, EVC, Flashtec CMD, Dimsport, Magic Motorsport, and others, also offering tools, accessories, protocols and subscription services for these.

For the tools purchased from us and, especially for our authorised dealers and resellers we also offer direct technical support or assist in technical support with the tool manufacturers.

If you want to start a tuning business we offer several kits that contain all the necessary equipment to start tuning and cover most of the vehicles.

For the complete offer, please visit our webshop tuningtools.com.

SEDOX
PERFORMANCE

Sedox Performance AS
Knud Holms gate 1, 4005 Stavanger, NORWAY

General contact: info@sedox.com
Sales and marketing: sales@sedox.com
Technical support: support@sedox.com
Phone: +4790916585
Web: www.sedox-performance.com